Whistleblowing Procedure

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1. INTRODUCTION

“Whistleblowing” (hereinafter referred to as “reports”) means any report concerning conduct, including omissions, that does not comply with laws and regulations, in any case applicable to the TIM Group, as well as with the system of rules and procedures in force at the TIM Group, including but not limited to: the Code of Ethics and Conduct, the Human Rights Policy, the 231 Organizational Model.

Whistleblowing also includes reports and complaints received by the Boards of Statutory Auditors (including, where appropriate, in their capacity as Supervisory Body of the 231 Organizational Model) of TIM Group companies.

Article 4 of the TIM Group Code of Ethics and Conduct sets out guidelines for requesting clarification or reporting alleged violations of the Code.

The protection of a whistleblower making the report in good faith (see section 5.2) and of the reported person in relation to reports which, as a result of the relevant analyses, prove to be unfounded and made solely for the purpose of harming the person reported or are due to the whistleblower's serious imprudence, negligence or inexperience (wilful misconduct or gross negligence) shall be ensured within the terms and in the manner set out in this procedure.

In this regard, lawmakers have regulated whistleblowing under Italian Legislative Decree 231/01 on the administrative liability of entities (Law 179 of 30 November 2017 “Provisions for the protection of whistleblowers who report offences or irregularities which have come to their attention in the context of a public or private employment relationship”).

In particular, the regulatory provision applies to entities that have adopted a 231 Organizational Model and refers to detailed reports of significant illegal conduct pursuant to Italian Decree no. 231 or violations of that Model.

The relevant legislation provides, inter alia, for the prohibition of retaliation or discrimination, whether direct or indirect, against a whistleblower, as an employee of the entity, for reasons related, directly or indirectly, to the report.

In order to efficiently manage reports, TIM has set up a “Reporting Portal” (in short "Portal"), the characteristics of which are described in section 5.2.

2. RECIPIENTS

This procedure is addressed to:

- the senior executives and members of the corporate bodies of TIM and the Italian companies of the Group, of the San Marino-based subsidiaries Telecom Italia San Marino S.p.A. and Telefonia Mobile Sammarinese S.p.A.
- all employees of TIM, the aforementioned companies, partners, customers, suppliers, consultants, freelance professionals, partners and, more generally, any third party who has information concerning conduct defined in the Introduction.

3. SCOPE AND AREA OF APPLICATION

This document (hereinafter "Procedure") applies to all the Italian unlisted companies of the TIM Group, to the San Marino-based subsidiaries Telecom Italia San Marino S.p.A. and Telefonia Mobile Sammarinese
S.p.A., while it serves as reference for both domestic and foreign listed companies, which may implement it after prior adaptation to specific and/or local regulations, processes and organizational structures.

The scope of this Procedure does not comprise the activities carried out by the Security Organizations that TIM, Sparkle and Telsy have established pursuant to the Decree of the President of the Council of Ministers of 16 October 2017, and the activities relating to the handling and management of classified information pursuant to Decree of the President of the Council of Ministers no. 5 of 6 November 2015 falling under the remit of the Security Function.

The purpose of the Procedure is to regulate the process of receiving, analysing and processing (including filing and deletion as indicated in section 5.2 below) reports, which may be sent or submitted, including in anonymous form, by anyone.

Specifically, reports may regard:

1. requests for clarification whether one's own conduct or that of others is correct in order to fully comply with the Code of Ethics and Conduct and with the values also referred to in the Human Rights Policy;
2. communications of alleged violations, requests or attempts to induce the violation of laws or regulations, the provisions of the Code of Ethics, or internal procedures (e.g., failure to comply with contractual clauses, defamation, threats, fraud, improper use of company equipment);
3. communications of alleged violations of the 231 Organisational Model - which fall under the direct responsibility of the Board of Statutory Auditors of TIM or of Group Companies (also in their capacity as 231 Supervisory Body), or of individual 231 Supervisory Bodies present in certain Group entities - also as a result of conduct at risk of crime and/or offence provided for by the 231 Organisational Model;
4. communications of alleged violations of the Human Rights Policy (e.g., employee and customer privacy rights, discrimination or harassment, mobbing);
5. reports concerning alleged findings, irregularities and reprehensible behaviour;
6. complaints regarding accounting, internal accounting controls or auditing matters from anyone, as well as reports of concerns, submitted by employees of the Company or Group, relating to the same questionable accounting or auditing matters, falling under the remit of the Board of Statutory Auditors of TIM (also as Audit Committee, pursuant to and for the purposes of U.S. legislation to which the Company is subject as it is registered with the Securities and Exchange Commission).

Without prejudice to the express provisions set out in the specific company Policies and/or Procedures on communications from employees not strictly related to the specific area of reporting (such as, for example, the "Procedure for the management of conflicts of interest in the Telecom Italia Group"), the following reports do not fall within the scope of this Procedure:

- security issues, for which reference should be made to the specific information channels already in place, namely:
  - Ermes, to report security incidents involving human resources, tangible and intangible resources (such as, for example, software malfunctions, corporate network failures, accidental loss or destruction of documents, ICT security incidents, thefts).
  - Travel Security, to request information and reports related to travel abroad;
  - online abuse, to report behaviours or events related to cases of abuse in the use of network services offered by TIM, such as spam, spreading of viruses and malware, computer attacks, phishing and identity theft, publication or dissemination of offensive, subversive, or child pornography material, unless such offences are not related to relevant cases under the 231 Organizational Model (in which case they are to be treated as reports governed by this Procedure);
commercial complaints, for which reference should be made to the 119, 187, and 191 services, as well as to the internal channel "Chi-ama Telecom Italia," which can be used by employees for issues relating to residential telephone customers only.

Reports of the above types, included in the Portal, will be forwarded to the competent Functions by the Audit Department, which in any case monitors the results to find any weaknesses in the internal control and risk management system. These reports are included in the periodic reports referred to in section 5.2 below.

4. REFERENCES

- TIM Group 231 Organizational Model (including the Code of Ethics and Conduct)
- Development of Organizational Identity - New Values of Telecom Italia (code 2015-00155)
- Board of Statutory Auditors - Procedure for the management of "Reports" (version of 15/7/2005)
- Legislative Decree 196/03, as amended, as well as the related legislative provisions
- Law 179 of 30 November 2017 "Provisions for the protection of whistleblowers who report offences or irregularities which have come to their attention in the context of a public or private employment relationship"
- Decree of the President of the Council of Ministers of 16 October 2017, imposing specific requirements and conditions on TIM, Telecom Italia Sparkle and Telsy, pursuant to Law 56 of 11 May 2012 on the exercise of special Government powers over private companies in certain strategic sectors (so-called Golden Power).

The SDI documents of the process are:

- Definition and Formulation of Group's Policies, Procedures and Operating Instructions (code 2014-00152)
- Telecom Italia Group Anti-Corruption Policy (code 2012-00234)
- Telecom Italia Group procedure for managing conflicts of interest (code 2013-00154)
- Respecting Human Rights in the Telecom Italia Group (code 2015-00193)

5. DESCRIPTION OF PROCESS AND RESPONSIBILITY

5.1 Purpose and brief description of the process

The owner of the reporting management system is the TIM Board of Statutory Auditors (also as the Audit Committee), while the management of reports lies with the Head of the Audit Department.

Any reports concerning the Head of the Audit Department or the Functions reporting to him/her will be sent directly to the Chair of the Board of Statutory Auditors of TIM S.p.A.

The process, which includes the activities described below, is carried out by the Audit Department in full compliance with the principles set out by the International Standards for the professional practice of Internal Audit and by the Code of Ethics issued by the Institute of Internal Auditors (IIA), as well as by the TIM Group Code of Ethics and Conduct.
5.2 Process activities

5.2.1 Sending reports

Description of activities

Employees, freelance professionals, consultants, and/or contractors who come to learn of any of the behaviours described in section 3 are required to make a report in accordance with the provisions of this section. Employees who receive a report from other parties (e.g., employees/third parties) are under an obligation to send it to the Audit Department immediately, in accordance with the procedures set out below, complete with any supporting documentation received, without retaining a copy and refraining from undertaking any independent analysis and/or in-depth study. Failure to submit a report received, in fact, is a violation of this Procedure (as well as of the TIM Group Code of Ethics and Conduct), which may result in application of the relevant disciplinary measures by the Human Resources & Organizational Development Function. The reports must be entered by the whistleblower in the Portal, made available on the Intranet and Internet, after reading the Privacy Policy.

When entering the report, the whistleblower is guided by the Portal in choosing the specific type of report. In the Portal there is a special Frequently Asked Questions (FAQ) section, with answers frequently asked questions. For reports that do not fall within any of the types indicated by the Portal, instructions are provided for them to be addressed correctly.

For reports relating to matters falling under the remit of the Boards of Statutory Auditors of TIM or Group Companies (also in their capacity as 231 Supervisory Body and, solely for the TIM Board of Statutory Auditors, the Audit Committee) or of the 231 Supervisory Bodies present in some Group companies, in addition to filing through the Portal, the e-mail addresses listed in Annex 3 are active as well as the mailing address: "Board of Statutory Auditors, Telecom Italia S.p.A., Via Gaetano Negri, 1, 20123 - Milan."

Should reports relating to matters falling under the remit of the Boards of Statutory Auditors of TIM or Group companies or of the 231 Supervisory Bodies in certain Group companies be entered directly in the Portal or be received by the Audit Department, that Department will be responsible for forwarding them to the Corporate Affairs Department (in the Legal and Tax area) so that these can be sent to the competent control bodies. For reports relating to 231 issues, the Audit Department also sends a communication to Compliance Governance (Compliance Department) to deal with the aspects for which it is responsible.

Reports received by anyone, verbally (in person or by telephone) or in writing (external or internal mail, e-mail, fax), must be entered into the Portal as soon as possible by the recipient. Verbal reports must be entered in writing by the recipient with all possible and useful details. In the case of reports received by post, the letter and its envelope must be uploaded, as an attachment to the report, to the Portal. The original must be sent immediately to the Audit Department which will keep it in a special protected environment.

The reporting management system guarantees, at every step, the confidentiality of the content of the report (including information on any reported persons) and the whistleblower’s identity, including through the use of encrypted communications, except in cases where:

- the report is unfounded and made, with malice or gross negligence, for the sole purpose of harming the reported person and/or third parties in general;
- anonymity cannot be objected to by law (e.g., criminal investigations, inspections of control bodies, etc.);
- the report reveals facts that, though unrelated to the corporate sphere, require that it be notified to law enforcement (e.g., crimes of terrorism, espionage, attacks, etc.).

Violation of the obligation of confidentiality (subject to the above exceptions) gives rise to disciplinary liability.

It is forbidden to retaliate or discriminate, directly or indirectly, against persons who make a report under this Procedure, for reasons related, directly or indirectly, to the report.
The aforementioned measures are null and void in the event that the reports are made by employees and relate to illegal conduct relevant to the provisions of Decree 231 or violations of the 231 Organizational Model and may be reported to the Italian National Labour Inspectorate.

If an employee believes that he or she has suffered one of the aforementioned behaviours for having filed a report, he or she may notify the Audit Department without delay through the Portal. This Department will liaise with the Human Resources & Organizational Development function in coordinating the joint analysis of the case for the possible initiation of disciplinary proceedings against the author of the discriminatory or retaliatory behaviour.

For the consequences related to possible retaliatory and/or discriminatory actions, whether direct or indirect, committed against a whistleblowing employee for reasons connected, also indirectly, with the report and for the regulation of the sanctions that can be adopted against those who violate measures for whistleblower protection or against those who make reports with intent or serious negligence that prove to be unfounded, please refer to the 231 Organizational Model.

5.2.2 Recording and classification

Description of activities

All reports, regardless of how they are received or entered, are recorded in the Portal, which is the database summarizing the essential data of the reports and their management (traced via workflow) and also ensures the filing of all attached documentation, as well as that produced or acquired during the analysis activities. For each report entered, the Portal assigns a unique identification code that allows each whistleblower to check the processing status, in a completely anonymous way. If a report is not adequately substantiated, the Audit Department may request further detailed information from the whistleblower, as indicated below:

- if the whistleblower has provided a contact (email, telephone number, etc.), through that contact;
- if contact details have not been provided, a specific message inserted in the Portal, which the whistleblower can view using the report identification code.

5.2.3 Preliminary analysis of reports

Description of activities

All reports are subject to a preliminary analysis carried out by the Audit Department to assess the validity of facts reported.

On carrying out this activity and, in particular, for the analysis of specific aspects dealt with in the reports, the Audit Department may avail itself of the support of the competent Functions from time to time.

If, once completed, the preliminary analysis shows that there are no sufficiently detailed elements or, in any case, that the reported facts are groundless, the report will be filed by the Audit Department with the relative reasons, without prejudice to the provisions of letter e) of the following section.

Except in particularly serious cases, which involve safety and integrity, including that of the whistleblower, anonymous reports are considered not in line with fair, transparent management of interpersonal and corporate relations. Therefore, even though they have to be recorded in the portal, they will be subject to an accurate preliminary check of their merits and reliability. In any case, the analysis of generic reports, which are not sufficiently detailed and based on precise and consistent facts, is excluded. If the outcome of the above checks is negative, the report will be filed by the Audit Department, with the relative reasons, without prejudice to the provisions of letter e) of the following section.
5.2.4 Specific analyses

**Description of activities**
If, as a result of the preliminary checks, elements corroborating the report should emerge, the Audit Department shall:

a) initiate specific analyses, making use of the competent Management bodies (possibly also through audit activities), as well as involving the company functions involved in the report and the Privacy Function for any evaluations of the analysis methods;

b) conclude the investigation at any time, if, during the investigation, the Report is found to be groundless, without prejudice to the provisions of letter e) below;

c) make use, if necessary, of experts from outside the TIM Group;

d) agree, with the Management responsible for the Function involved in the report, on any action plan necessary to remove the identified control shortcomings, according to the operational standards of the Audit Department, also ensuring monitoring implementation;

e) agree with the Board of Statutory Auditors/Audit Committee involved in particular reports - concerning matters relating to reports pursuant to Article 2408 of the Italian Civil Code (reports by shareholders) and/or reports relevant to the US Sarbanes Oxley Act of 2 July 2002 Section 301 (reports on accounting irregularities, internal controls, audit matters) - and/or reports pursuant to Legislative Decree 231/01 - any actions to be taken before the report is closed;

f) agree with the Legal and Tax Functions (and/or other Functions concerned) on any actions to be taken to protect the interests of the TIM Group (e.g., legal action, suspension/deletion of suppliers from the TIM Vendor List, etc.);

g) request that the HRO function initiate disciplinary proceedings against the whistleblower if, during the checks, it emerges that the whistleblower made the report solely for the purpose of harming the reported person or as a result of the whistleblower's serious imprudence, negligence or inexperience;

h) submit the results of the in-depth analysis of the Report relating to employees to the HRO Function for evaluation in order to adopt any disciplinary measures, of which the aforesaid Function will promptly inform the Audit Department;

i) interview the reported person, should the Audit Department deem it appropriate as a result of the preliminary checks, always taking into account the provisions regarding the guarantee of anonymity of the reported person;

j) initiate, in the cases deemed necessary by the Head of the Audit Department, specific protection for the whistleblower by means of a formal communication to the HRO function.

5.2.5 Communication of results

**Description of activities**
Because of the specific content and/or particular importance of the report, the Audit Department communicates the results of checks to the Top Management and to the heads of the corporate functions that may be affected by the content of the report. When measuring Audit performance, the Audit Department includes an analysis of the progress of reports in the quarterly KPI report.

In addition, the Audit Department provides the TIM Board of Statutory Auditors, through the competent Corporate Affairs function, with a monthly report of all reports received during the relevant period.

The Chair of the Board of Statutory Auditors of TIM S.p.A. may access the Portal directly, through a specific read-only profile, to view the reports related to TIM.

Finally, as part of the reports prepared for periodic meetings with the TIM Control and Risk Committee, the Audit Department provides the Committee with a summary of the number of reports received.
5.2.6 Retention of documentation

Description of activities
In order to ensure the management and traceability of reports and related activities, the Head of the Audit Department prepares and updates all information regarding reports and - using the Portal and its functions - files all related supporting documentation for a period of ten years, starting from the date the report is received. The originals of the reports received on paper are kept in a special protected environment.

5.2.7 Periodic checks

Description of activities
Every six months, a check on the completeness of the reports is carried out by an Audit Department function other than the one that manages the reports in operational terms, in order to ensure that all the reports received have been processed (including those to be sent to the relevant functions) and included in the monthly reports sent to the Board of Statutory Auditors as per this Procedure.
6. ANNEXES

Annex 1

SAFEGUARD PERSONAL DATA PROCESSING

The information and any other personal data acquired are processed - also in the context of the Reports Portal - in accordance with Regulation 2016/679/EU (General Regulation on Data Protection - hereinafter GDPR). In particular, the TIM Group companies affected (the "Companies") ensure that personal data processing is carried out fully respecting fundamental rights and freedoms, as well as the dignity of data subjects, with particular reference to the confidentiality and security of data, providing for observance, inter alia, of the provisions set out below.

According to the GDPR, the personal data that the Companies learn of for the purposes of this procedure must be:

- limited to those strictly and objectively necessary to verify the merits of reports and their management;
- treated lawfully and correctly.

In addition, it is mandatory that:

- all organisational functions/positions of the TIM Group and its subsidiaries involved in the direct receipt of reports, if any, ensure the absolute confidentiality of whistleblowers and reported persons. In this regard, pursuant to Article 4 of Telecom Italia’s Code of Ethics and Conduct, there shall be no negative consequences for anyone who has made a report in good faith and the confidentiality of the identity of whistleblowers is ensured according to specific internal procedures, without prejudice to legal obligations;
- the privacy policy set out in Annex 2, which is an integral and material part of the "whistleblowing procedure", is made available to data subjects, also through the Reports Portal;
- it is communicated to third parties, not in direct or indirect business relations with the company, that their personal data are processed in relation to a report received by the Company, only if there is no risk that, by communicating such information, the ability to effectively verify the merits of the report is compromised;
- no indication of the identity of the whistleblower is given to the reporter, unless it is established that the whistleblower has made a false statement in bad faith;
- as provided for by Article 54-bis(2) of Legislative Decree 165 of 30 March 2001 (Consolidated Law on Public Employment) and Article 6 of Legislative Decree 231 of 8 June 2001, as amended by Law 179 of 30 November 2017, as part of a disciplinary procedure, possibly initiated against the reported person, the identity of the whistleblower may not be disclosed, without his or her consent, provided that the disciplinary measure is based on separate investigations in addition to the report. If the claim is based, in whole or in part, on the report, the identity may be disclosed if knowledge is absolutely necessary for the defence of the reported person.

For anything not expressly provided for in this annex, with particular reference to any transfers of data abroad, please refer to the "System of rules for the application of privacy regulations in the Telecom Italia Group," issued by the Privacy Function (code 2009-00048), which can also be consulted on the Function's Intranet site.
Annex 2

PRIVACY POLICY

Pursuant to Regulation 2016/679/EU (General Regulation on Data Protection – hereinafter GDPR) Telecom Italia S.p.A., hereinafter TIM, hereby provides you with information on the personal data protection code carried out in relation to the management of reports governed by the "Whistleblowing Procedure" issued by the TIM Audit Department.

1) Purposes for which data processing is necessary and the relevant legal basis

The personal data of data subjects are processed for the purpose of applying the above procedure and to fulfil the obligations provided for by law, regulations or EU legislation.

The provision of data is required to achieve the above purposes. Failure to provide this information, or the provision of partial or incorrect information, could make it impossible to manage the reports received.

2) Retention of personal data

TIM shall keep your data for the time required by the "Whistleblowing Procedure" which establishes the deletion of reports and related documentation after 10 years and, in any case, for a period of time not exceeding that needed to achieve the purposes for which they were collected or subsequently processed.

3) Modes and logic of processing

The data shall be processed manually (e.g., as paper copies) and/or using automated instruments (e.g., using electronic procedures and media), in accordance with principles that are consistent with the aforementioned purposes and, in any case, to ensure the safety and confidentiality of the data. The reporting management system guarantees, at every step, the confidentiality of the content of the report (including information on any reported persons) and the whistleblower's identity, including through the use of encrypted communications, except in cases where:

• the report is groundless and made for the sole purpose of harming the reported person or through the whistleblower’s serious imprudence, negligence or inexperience;
• anonymity cannot be objected to by law (e.g., criminal investigations, inspections of control bodies, etc.);
• the report reveals facts that, though unrelated to the corporate sphere, require that it be notified to law enforcement (e.g., crimes of terrorism, espionage, attacks, etc.).

Violation of the obligation of confidentiality (subject to the above exceptions) gives rise to disciplinary liability.

4) Data Controller, Data Protection Officer and categories of persons authorised to process data at TIM

The Data Controller of your personal data is TIM S.p.A., with registered office in via Gaetano Negri, n. 1 - 20123 Milan. TIM and the Telecom Italia Group Companies have appointed a single Data Protection Officer, domiciled at TIM, via Gaetano Negri, n. 1 - 20123 Milan, who can be contacted by sending an e-mail to the following address: dpo.gruppotim@telecomitalia.it.

Personal data are processed by the Data Processor and employees of the Audit Department of TIM S.p.A. These employees have been authorised to process personal data and have received adequate operating instructions in this regard.
5) Categories of third parties to whom the data may be communicated in their capacity as Data Controller or who may learn of it in their capacity as Data Processors

In addition to TIM employees, some processing of your personal data may be carried out by third parties, including Telecom Italia Group Companies, to which TIM entrusts certain activities (or part thereof) to pursue the purposes referred to in section 1). Such third parties may also be established abroad, in EU or non-EU countries; in the latter case, the transfer of the data is carried out based on a decision of the European Commission on the adequacy of the level of data protection of the non-EU country or on the appropriateness of the guarantees provided by Articles 46 or 47 of the GDPR (e.g., signing of the data protection "standard clauses" adopted by the European Commission) or of the additional conditions of legitimacy of the transfer provided by Article 49 of the GDPR. These subjects will operate as independent Data Controllers or will be designated as Data Processors and are essentially included in the following categories:

a) Members of Corporate Bodies
b) Consultants (Organization, Litigation, Legal firms, etc.)
c) Companies in charge of personnel administration and management, retention of personal data of employees, development and/or operation of information systems dedicated to this purpose
d) Companies entrusted with the management of company archives, including personal data of employees leaving service
e) Auditing firms
f) Institutions and/or public authorities, judicial authorities, law enforcement, investigative agencies.

6) Right of access to personal data and other rights

You are entitled to access your data at any time - without prejudice to Annex 1 of the current procedure - and to exercise the other rights provided for by the regulation on personal data protection (e.g., to request the origin of data, rectification of inaccurate or incomplete data, restriction of processing, cancellation or oblivion, portability of data, and oppose their use for legitimate reasons), by sending an e-mail to the following address whistleblowing@telecomitalia.it. Finally, you have the right to lodge a complaint with the Data Protection Authority.
Annex 3
E-mail accounts of the Boards of Statutory Auditors/231 Supervisory Body of the TIM Group companies

TI Board of Statutory Auditors
TI Audit Committee
TIM Ventures Board of Statutory Auditors
4 G Retail Board of Statutory Auditors
TI Sparkle Board of Statutory Auditors
Olivetti Board of Statutory Auditors
Telecontact Center Board of Statutory Auditors
Telenergia Board of Statutory Auditors
Telsy Board of Statutory Auditors
TI Trust Technology Board of Statutory Auditors
H. R. Services Board of Statutory Auditors
TN Fiber Board of Statutory Auditors
TI Sparkle Med S.p.A. Board of Statutory Auditors
Advanced Caring Services Board of Statutory Auditors
TIESSE Board of Statutory Auditors
Persidera Board of Statutory Auditors
TI Foundation Board of Statutory Auditors
Telecom Italia San Marino Board of Statutory Auditors
Telefonia Mobile Sammarinese Board of Statutory Auditors
Flash Fiber Board of Statutory Auditors
Alfabook Board of Statutory Auditors
Noverca S.r.l. Board of Statutory Auditors
TIMVISION S.r.l. Board of Statutory Auditors

collegio.sindacale@telecomitalia.it
audit.committee@telecomitalia.it
timventures.cs@telecomitalia.it
4gr.cs@telecomitalia.it
tisparkle.cs@telecomitalia.it
olivetti.cs@telecomitalia.it
tcc.cs@telecomitalia.it
telenergia.cs@telecomitalia.it
telsy.cs@telecomitalia.it	titt.cs@telecomitalia.it
hrs.cs@telecomitalia.it
tnfiber.cs@telecomitalia.it
tisparklemed.cs@telecomitalia.it
acc.cs@telecomitalia.it	tiesse.cs@telecomitalia.it
persidera.cs@telecomitalia.it
fondazione.cs@telecomitalia.it
tism.cs@telecomitalia.it
tms.cs@telecomitalia.it
flashfiber.cs@telecomitalia.it
alfabook.cs@telecomitalia.it
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	timvision.cs@telecomitalia.it